2. Regulations (Cont'd)

2.7 <u>Cancellation of Service</u>

2.7.1 Cancellation of Application for Service

- 2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- 2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

2. Regulations (Cont'd)

2.7 Cancellation of Service (Cont'd)

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

- 1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 3) all Recurring Charges specified in the applicable tariff for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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2. Regulations (Cont'd)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

3. Service Descriptions

- 3.1 <u>Local Exchange Service</u>: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:
 - place or receive calls to any calling Station in the local calling area, as defined herein;
 - access basic 911 Emergency Service;
 - access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
 - access Operator Services;
 - access Directory Assistance for the local calling area;
 - place or receive calls to 800 telephone numbers;
 - access Telephone Relay Service.

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.1 <u>Service Area:</u> Where facilities are available, service areas are defined by the following NPA-NXX designations:

NPA-NXX EXCHANGE OR ZONE

Issued:

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 <u>Service Area</u>: Where facilities are available, service areas are defined by the following NPA-NXX designations:

NPA-NXX Exchange or Zone

Issued:

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1. Service Area (Cont'd)
 - 3.1.1.1 <u>Local Calling Areas</u>: Exchanges and zones included in the local calling area for each of the NXX designations are specified below. NXX's associated with each particular exchange or zone may be found in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.

Issued:

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 <u>Local Line</u>: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.
 - 3.1.2.1 <u>Standard Features</u>: Each Local Line Customer is provided with the following standard features:

Automatic Dial 1/Call Forward Busy, No Answer and Variable Call Hold

Call Park

Call Pickup (Group Call Pickup or Directed Call Pickup)

Call Transfer, Consultation and Conference

Call Waiting

Call Waiting-Cancel

Class of Service

Conference Six-Way

Customer Group Dialing Plan

Digit Display 1/

Do Not Disturb

Group Intercom 1/

Serial Hunting

Intercom 1/

Key Short Hunt $\underline{1}$ /

<u>1</u> /	These	features	are	only	available	in	conjunction	with	Customer-owned	Electronic
	Business Sets.									

- 3 Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 Local Line
 - 3.1.2.1 Standard Features (Cont'd):

Last Number Redial 1/
Message Waiting
Multiple Appearance Directory Numbers 1/
Privacy Release 1/
Query Time & Date 1/
Speed Call

3.1.2.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 3.1.2.3.3:

Calling Number Delivery
Calling Number Delivery Blocking
Interim Local Number Portability (ILNP)

3.1.2.3 <u>Local Line Rates and Charges:</u> A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2 and 3.1.2.3.4, respectively.

^{1/} These features are only available in conjunction with Customer-owned Electronic Business Sets.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line

3.1.2.3 Local Line Rates and Charges (Cont'd):

3.1.2.3.1 Non-Recurring Charges

Line Connection Charge \$x.xx (per line)

Account Setup \$x.xx (per account)

Account Changes \$x.xx

Moves, Changes, Additions

(per change)

Account Changes \$x.xx (per billing record change)

Line Restoral Charge \$x.xx (per line)

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

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- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 Local Line (Cont'd)
 - 3.1.2.3 Local Line Rates and Charges (Cont'd)
 - 3.1.2.3.1 Non-Recurring Charges

Suspension of Service Restoral Charge (per trunk) \$x.xx

(Applies for trunk restoral after Customer-initiated suspension.)

3.1.2.3.2 Recurring Charges

Monthly

Local Line - Line Charge (per line)

Per Minute Option	\$x.xx
Per Call Option	\$x.xx
Local Line 5000	\$x.xx

3.1.2.3.3 Optional Features:

Calling Number Delivery Blocking \$x.xx

(per call)

Interim Local Number Portability \$x.xx/number

3.1.2.3.4 <u>Usage Rates</u>: The rates in Section 3.1.5 will apply.

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- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 <u>Local Trunk</u>: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:
 - 3.1.3.1 <u>Local Trunk-Basic</u>: Local Trunk- Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.
 - 3.1.3.1.1 One-Way Outbound: Provides the Customer with a single connection which is restricted to carry outbound traffic only.
 - 3.1.3.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single connection which can carry one-way inbound or two-way traffic.

Issued:

- Service Descriptions (Cont'd) 3.
 - Local Exchange Service (Cont'd) 3.1
 - 3.1.3 Local Trunk (Cont'd)
 - Local Trunk-Basic (Cont'd) 3.1.3.1
 - 3.1.3.1.2 One-Way Inbound or Two-Way
 - The following features are 3.1.3.1.2.1 Features: available:

Multiline Hunting Serial Hunting Distributed Line Hunting Interim Local Number Portability (ILNP)

Local Trunk-Basic Rates and Charges: A Local 3.1.3.1.3 Trunk - Basic Customer will be charged applicable monthly Recurring Non-Recurring Charges, Charges and usage charges as specified in Sections 3.1.3.1.3.2 3.1.3.1.3.3, 3.1.3.1.3.1. and respectively.

3.1.3.1.3.1 Non-Recurring Charges

Line Connection Charges

\$x.xx

(per Trunk)

Account Setup

\$x.xx

(per account)

Issued:

- 3 Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 Local Trunk (Cont'd)
 - 3.1.3.1 Local Trunk-Basic (Cont'd)
 - 3.1.3.1.3 Local Trunk-Basic Rates and Charges (Cont'd)
 - 3.1.3.1.3.1 Non-Recurring Charges (Cont'd)

Account Changes \$x.xx (Moves, Changes, Additions) (per change)

Account Changes \$x.xx (Per Billing Record Change)

Line Restoral Charge \$x.xx (per trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

\$x.xx

LOCAL EXCHANGE SERVICE

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 Local Trunk (Cont'd)
 - 3.1.3.1 Local Trunk-Basic (Cont'd)
 - 3.1.3.1.3.1 Non-Recurring Charges (Cont'd)

Suspension of Service
Restoral Charge
(per trunk)

(Applies for trunk restoral after Customer-initiated suspension.)

3.1.3.1.3.2 Monthly Recurring Charges

Local Trunk - Basic Charge (per Trunk)

Per Minute Option \$x.xx Per Call Option \$x.xx Local Line 10,000 \$x.xx

Optional Features:

Call Number Delivery Blocking \$x.xx
Interim Local Number Portability \$x.xx/number

3.1.3.1.3 Local Trunk-Basic Rates and Charges:

3.1.3.1.3.3 <u>Usage Rates</u>: The rates in section 3.1.5 will apply.

Issued:

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 Local Trunk (Cont'd)
 - 3.1.3.2 <u>Local Trunk Direct Inward Dialing (DID)</u>: Provides the Customer with a single analog connection which can carry one-way, inbound traffic.
 - 3.1.3.2.1 <u>Direct Inward Dialing Numbers</u>: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 3.1.3.2.3.2.
 - 3.1.3.2.2 Optional Features: A Local Trunk DID Customer may order the following optional features, at the rates specified in Section 3.1.3.2.3:

Interim Local Number Portability (ILNP)

3.1.3.2.3 <u>Direct Inward Dialing Rates and Charges</u>: A Customer who orders a Local Trunk - DID trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2.

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 Local Trunk (Cont'd)
 - 3.1.3.2 Local Trunk (DID) (Cont'd)
 - 3.1.3.3.2 <u>Direct Inward Dialing Rates and Charges (Cont'd)</u>:

. 3.1.3.2.3.1 Non-Recurring Charges

Installation:

Each DID \$x.xx

Connection (per trunk)

DID number charge

First block of 20 numbers \$x.xx

Each add'l block of 20

numbers

\$x.xx

Account Setup

\$x.xx

(per account)

Account Changes

Sx.xx

(Moves, Changes, Additions)

(per change)

Account Changes

\$x.xx

(per Billing Record change)

- Service Descriptions (Cont'd) 3.
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 Local Trunk (Cont'd)
 - Local Trunk DID (Cont'd) 3.1.3.2
 - 3.1.3.2.3.1 Non-Recurring Charges (Cont'd)

Line Restoral Charge

\$x.xx

(per Trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per trunk)

\$x.xx

(Applies for trunk restoral after Customer-initiated suspension.)

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 Local Trunk (Cont'd)
 - 3.1.3.2 Local Trunk DID (Cont'd)
 - 3.1.3.2.3.2 Monthly Recurring Charges

Local Trunk - DID Charge \$x.xx (per trunk)

DID number charge \$x.xx (per block of 20 numbers)

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis

Interim Local Number Portability \$x.xx (per number)

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 Local Trunk (Cont'd)
 - 3.1.3.3 <u>Local Trunk Digital Interface</u>: Local Trunk Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System.

Local Trunk - Digital Interface can be used to carry oneway outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

- 3.1.3.3.1 One-Way Outbound: Provides the Customer with individual channels which are restricted to carry outbound traffic only.
- 3.1.3.3.2 One-Way Inbound or Two-Way: Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 Local Trunk (Cont'd)
 - 3.1.3.3 Local Trunk Digital Interface(Cont'd)
 - 3.1.3.3.2.1 <u>Features</u>: The following feature is available:

Least Idle or Most Idle Trunk Selection Interim Local Number Portability (ILNP)

- 3.1.3.3.3 <u>Direct Inward Dialing (DID)</u>: Provides the Customer with individual channels which can carry one-way inbound traffic. The number of digits to be outpulsed must be specified by the Customer.
- 3.1.3.3.4 Local Trunk Digital Interface Rates and Charges
 - 3.1.3.3.4.1 Non-Recurring Charges

Digital Interface \$x.xx

Installation:

Local Trunk - Basic

\$x.xx

(per channel)

Local Trunk - DID

\$x.xx

(per channel)

- Service Descriptions (Cont'd) 3.
 - Local Exchange Service (Cont'd) 3.1
 - 3.1.3 Local Trunk (Cont'd)
 - Local Trunk Digital Interface(Cont'd) 3.1.3.3
 - Local Trunk Digital Interface Rates and Charges 3.1.3.3.4 (Cont'd)
 - Non-Recurring Charges (Cont'd) 3.1.3.3.4.1

Account Setup

\$x.xx

(per account)

Account Changes

\$x.xx

(Moves, Changes, Additions)

(per change)

Account Changes

\$x.xx

(per Billing Record change)

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- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 Local Trunk (Cont'd)
 - 3.1.3.3 Local Trunk Digital Interface(Cont'd)
 - 3.1.3.3.4 <u>Local Trunk Digital Interface Rates and Charges</u> (Cont'd)
 - 3.1.3.3.4.2 Monthly Recurring Charges

Local Trunk - Digital \$x.xx Interface (per DS1)

Local Trunk - Basic (per channel)

Per Minute Option \$x.xx Per Call Option \$x.xx Unlimited Option \$x.xx

Local Trunk - DID (per channel) \$x.xx

DID number charge (per block of 20 numbers)

\$x.xx

Rates for a volume of numbers greater than 1000 will be provided on an Individual Case Basis.

Interim Local Number Portability \$x.xx (per call)

In addition to the above charges, applicable rates for usage will apply, as specified in Section 3.1.5.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont.)

3.1.3.4 Local Trunk-2 Way Direct

Provides the customer with a two-way direct dial digital or analog connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on calls incoming through that trunk group and make outgoing calls using the same trunks.

3.1.3.4.1 2 Way Direct Dialing Numbers

Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified Sections 3.1.3.2.3.1 and 3.1.3.2.3.2.

3.1.3.4.2 2 Way Direct Rates and Charges

A Customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, monthly Recurring Charges, and usage rates as specified in Sections 3.1.3.2.3.1, 3.1.3.2.3.2, and 3.1.5.1.

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.4 <u>Usage Rates</u>: All Local Exchange Service Customers must order service on a per minute or per call usage basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
 - 3.1.4.1 <u>Per Call Usage Rate</u>: The following rate will be applied on a per call basis, regardless of the duration of the call:

Per Call \$ x.xx

3.1.4.2 <u>Per Minute Usage Rates</u>: The following rates will be applied on a per minute basis. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

Pea	ak	Off-Peak			
1st Min.	Add'l Min.	1st Min.	Add'l Min.		
\$x.xx	\$x.xx	\$x.xx	\$x.xx		

3.1.4.3 <u>Local Line 5,000</u>: Any customer who exceeds the equivalent of 5,000 minutes multiplied by the number of lines during a billing cycle will be billed for each additional minute at the following rate:

\$x.xx

3.1.4.4 <u>Local Line 10,000</u>: Any customer who exceeds the equivalent of 10,000 minutes multiplied by the number of lines during a billing cycle will be billed for each additional minute at the following rate:

\$x.xx

Issued:

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.5 Local Service Term Plan

Customers who subscribe to facilities based Local Exchange Service and enroll in a Local Service Term Plan are eligible to receive the discounts described below on specific monthly recurring and usage charges based on the customer's term commitment. The customer must commit to service for a term of either one, two, three, four, or five years. The term of the Local Service Term Plan will commence no earlier than the first of the next billing month in which the customer subscribes to the plan. The customer will receive the following discounts in lieu of all other discounts or promotions except for the Local Customer Assurance Promotion on the following recurring charges: Local Line, Local Trunk-Basic, Local Trunk-DID, 2 Way Direct, and usage charges.

Term Commitment	Discount
1 year	10%
2 years	15%
3 years	20%
4 years	20%
5 years	20%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than 30 days prior to the expiration of the term plan. A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plans expiration date.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the Committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.